

SHIPMENT POLICY

SHIPMENT FEES

SMALL PACKAGES

WEIGHT	FEES
0 lbs – 99 lbs	16.95 \$
100 lbs – 199 lbs	27.95 \$

LARGE PACKAGES

WEIGHT	FEES
200 lbs – 1999 lbs	86.95 \$
2000 lbs – 4999 lbs	139.95 \$
5000 lbs and more	374.95 \$

PLEASE NOTE THAT EACH ORDER WILL BE LINKED TO A SHIPPING COST ACCORDING TO THE CHARTER ABOVE. NO ADDITION OR MODIFICATION CAN BE MADE TO AN ORDER DURING PROCESSING.

ADDITIONAL FEES

- Additional charges apply to remote areas
- Additional charges apply when the delivery requires more than one round trip due to an incorrect address or the absence of a consignee.
- Additional charges apply when the delivery must be according to a time schedule required by the customer.
- For product return, only the carriers authorized by Frameco will be able to recover the packages. In other cases, the shipping will be the responsibility of the customer (reference: Return policy).
- Any product returned without Frameco's authorization will automatically be returned to the customer at its expense.
- Order errors that come from the customer can be returned to Frameco. However, the shipping fees will be entirely in charge of the latter. If Frameco is at fault or the item is defective, the shipping will be the responsibility of Frameco.
- In the event of a defect product, the warranty offered by Frameco applies. Transport costs are the responsibility of the latter. However, the conditions apply (reference : Return policy).
- It is possible to deliver packages without a signatory. However, Frameco cannot be held responsible if the merchandise is lost, stolen or missing. It is important to mention this information before the shipment.

* Frameco reserves the right to change these terms without notice.